How to Activate and Use Your New Jersey e-Child Care Swipe Card

Step 1: Activate Your Card

- Call 1-800-997-3333
  1. Press 1 for English; press 2 for Spanish (marque el 2 por español)
  2. Press 2 for Child Care
  3. Enter your 16-digit card number
  4. Enter cardholder’s date of birth (month/day/year)
     Example: April 5, 1982 would be 04051982
  5. Create a 4-digit PIN number

Step 2: Using Your e-Child Care Swipe Card

- If provider uses a POS swipe card machine
  1. Swipe your card
  2. Key in your PIN
  3. Choose Attendance Type (Check-in, Check-out, Previous Check-in, Previous Check-out, Absent, or Sick Day)
  4. Follow on-screen instructions
  5. Press Enter
  6. Key in child number
  7. Press Enter

- If provider DOES NOT have a swipe card machine
  1. Call 1-800-997-3333 from provider’s landline telephone
  2. Press 2 for Child Care
  3. Enter your card number
  4. Enter your PIN
  5. Follow the voice-prompted instructions

Child Care Connection