1. Are you currently receiving child care subsidy reimbursement for six or more children?
   - If yes, move on to question 2.
   - If no, stop here! In order to receive a Point of Service (POS) device from ACS you must have at least six children with current agreements for a child care subsidy from a Child Care Resource & Referral (CCR&R) agency in New Jersey.

2. Did you receive a package from ACS asking for your banking information and requesting you to send it back to them ASAP?
   - If yes, move on to question 3.
   - If no, call Child Care Connection (609/989-9010) to make sure that your information is correct in the CARES and OMEGA systems.

3. Did you return the package to ACS?
   - If yes, move on to question 4.
   - If no, please do so immediately. It is imperative that you mail the information back to ACS in order to start the ECC process.

4. Did you receive a call from MRI, an affiliate of ACS, to schedule a date and time to install a Point of Service (POS) device?
   - If yes, keep the appointment! Then move on to question 5.
   - If no, call Child Care Connection (609/989-9010) and ask for your EPPIC I.D. number. Then call the provider help desk at 1-877-516-5776, and press 3 to speak with a customer service representative.

5. When MRI came, were they able to install the POS device?
   - If yes, you are ready to begin the process starting January 1, 2012. Move to question 6.
   - If no, please call Child Care Connection immediately at 609/989-9010.

6. When your POS device installation was complete, did MRI provide you with training on how to use it?
   - If yes, great! But remember – DO NOT use the POS device until Jan., 1, 2012.
   - If no and you are unsure of how to use the POS device, you can log on to www.echildcarenj.org for instructions.

7. Have your parents with children on subsidy activated their Families First cards?
   - If yes, great! Parents’ cards need to be activated in order for you to get paid by ACS.