

**e-CHILD CARE QUESTIONNAIRE FOR ACTIVE
FCC/FFN PROVIDERS
(and Centers with Fewer than Six Children on Subsidy)**

- 1. Are you currently receiving child care subsidy reimbursement for five or fewer children?**
 - If yes, move on to question 2.
 - If no, stop here! You need a Point of Service (POS) device from ACS if you have six or more children with current agreements for a child care subsidy from a Child Care Resource & Referral (CCR&R) agency in New Jersey. Please contact Child Care Connection at 609/989-9010.

- 2. Did you receive a package from ACS asking for your banking information and requesting you to send it back to them ASAP?**
 - If yes, move on to question 3.
 - If no, call Child Care Connection (609/989-9010) to make sure that your information is correct in our system.

- 3. Did you return the package to ACS?**
 - If yes, move on to question 4.
 - If no, please do so immediately. It is imperative that you mail the information back to ACS in order to start the ECC process.

- 4. Did you receive the Interactive Voice Response (IVR) User's Manual and have you reviewed how to use the IVR telephone-based system?**
 - If yes, great! But remember, do not use the IVR telephone system until January 1, 2012.
 - If no, you can download a copy of the IVR User's Manual at www.echildcarenj.org.

- 5. Have your parents with children on subsidy activated their Families First cards?**
 - If yes, great! Parents' cards need to be activated in order for you to get paid by ACS.
 - If no, please download the flyer *How to Activate and Use Your ECC Swipe Card*, available in the **E-Child Care-Parents Section** of Child Care Connection's Web site: [www. http://www.childcareconnection-nj.org/e_child_care.cfm](http://www.childcareconnection-nj.org/e_child_care.cfm).